FOR IMMEDIATE RELEASE

Lifted: Royal Palm Drive area precautionary boil water advisory

11.18.26 - Toho lifted the precautionary boil water notice for the Eagle Peak Dr. Area. Customers are no longer advised to boil their water prior to consumption. Water filters do not need to be cleaned or replaced.

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Royal Palm Drive area disruption of service/precautionary boil water advisory

11.12.26 – Toho Water Authority (Toho) is announcing that a planned disruption of service will occur at 11 p.m. on Sunday, November 15, for customers located in the Royal Palm Drive area from Lake Villa Way to Simpson Road (see map below).

This is necessary to connect a new line in the area. Service is expected to be restored by 5 a.m. Schedules may change due to weather or unforeseen circumstances.

Once service is restored, customers are advised as a precautionary measure to boil their water for one minute prior to consumption (drinking, cooking, making ice, brushing teeth or washing dishes). This includes filtered water. As an alternative bottled water may be used. Water used for laundry or bathing/showering does not need to be boiled.

The precautionary boil water advisory will be in effect until lifted by Toho.

Once service is restored, a two-day minimum of regulatory testing is required to make sure the water meets drinking water standards. **An update will be provided by Wednesday, November 18**. For more information, contact Toho's customer service at 407-944-5000 or visit our News & Alerts section on tohowater.com.

Use the interactive map

Once the advisory is in effect, enter your address in the interactive map to see if you're in the advisory area. Due to circumstances outside of Toho's control, the map may not reflect real-life conditions. Click here for interactive advisory map.

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Toho Water Authority (Toho) is the largest provider of water, wastewater and reclaimed water services in Osceola County. Formed in 2003 by a special act by the Florida Legislature, it currently serves over 160,000 customers in St. Cloud, Kissimmee, Poinciana and unincorporated areas of Osceola Polk and Orange counties.

