



Lifted: Poinciana area precautionary boil water advisory

8.2.26 - The advisory has been lifted. Customers are no longer advised to boil their water prior to consumption. Water filters do not need to be cleaned or replaced.

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Poinciana area precautionary boil water advisory

7.30.26 @ 6:50 p.m. - Repairs have been completed. The precautionary boil water advisory is in effect.

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Poinciana area precautionary boil water advisory

7.30.26 - Once repairs are complete, a precautionary boil water advisory will be in effect for customers in the Poinciana area (see map below).

This is due to a water line break in the area. A timeline for completion of repairs has yet to be determined. The precautionary boil water advisory will be in effect until lifted by Toho.

As a precautionary measure, customers are advised to boil their water for one minute prior to consumption (drinking, cooking, making ice, brushing teeth or washing dishes). This includes filtered water. As an alternative bottled water may be used. Water used for laundry or bathing/showering does not need to be boiled.

Regulatory testing is required to make sure the water meets drinking water standards. **An update will be provided by Sunday, August 2.**

For more information, contact Toho's customer service at 407-944-5000 or visit our News & Alerts section on tohowater.com.

Use the interactive map

Enter your address in the interactive map to see if you're in the advisory area. Due to circumstances outside of Toho's control, the map may not reflect real-life conditions. [Click here for interactive advisory map.](#)

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Toho Water Authority (Toho) is the largest provider of water, wastewater and reclaimed water services in Osceola County. Formed in 2003 by a special act by the Florida Legislature, it currently serves over 175,000 connections in St. Cloud, Kissimmee, Poinciana and unincorporated areas of Osceola Polk and Orange counties.

