



# WaterSmart NEWS

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PUBLIC NOTICE

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

### Update: Levels of TTHMs decrease in recent quarter monitoring

July 2020

#### Dear Northeast Water System residents –

We sample for disinfection by-products quarterly. During the 4th week of June 2020, two of the sampling locations had a TTHMs result of 71.7 and 72.0 ppb, resulting in the running annual averages being 85.35 and 92.2 ppb. Per the Florida Department of Environmental Protection (FDEP), when the running annual average of the quarterly readings is above the Maximum Contaminant Level (MCL) of 80 parts per billion (ppb), Toho is required to notify customers in the surrounding area.

While we are pleased that the current sample results are below the 80 ppb target and demonstrate improvement, the running annual averages exceed the MCL. We will continue to address operational adjustments to return to compliance as quickly as possible.

#### What should I do?

You do not need to boil your water or take corrective actions.

#### What does this mean?

This is not an emergency and is not an immediate health risk. If it had been you would have been notified immediately. However, if you have specific health concerns, please consult your doctor.

Some people who drink water containing TTHMs in excess of the MCL over many years may experience problems with their liver, kidneys or central nervous system and may have an increased risk of getting cancer.

#### What corrective action is being taken?

Toho Water Authority will continue to monitor and report the TTHMs results to you on a quarterly basis as long as the running annual average exceeds the MCL, as required by FDEP. In addition, Toho is working with the City of St. Cloud to make operational adjustments to reduce the formation of TTHMs. Toho is also adding pipelines and a water plant in this area to improve water quality.

Although no action is required on your part, we also recognize the importance of water to you and take our obligations to water quality very seriously. For any of our customers that do not already have a whole house or point of use filter, Toho will provide a faucet filter that removes TTHMs. While not a regulatory requirement, Toho is offering these filters to our customers as an added measure of our commitment to you. If you desire a faucet filter, please contact Toho's Customer Service Department at 407-944-5000.

Please share this information with all people who drink the water in the community, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact us at 407-944-5000 or at 951 Martin Luther King Blvd., Kissimmee, FL 34741.