



May 18, 2022

Reclaimed water services temporarily unavailable in Poinciana area and new irrigation schedule

Kissimmee, Fla. (Wednesday, May 18, 2022) – During the recent dry weather, Toho Water Authority (Toho) has observed a significant increase in the demand for reclaimed water in the Poinciana area. Due to this high usage, the pressure needed to supply reclaimed water cannot be maintained. In order to build up the needed capacity at its facilities, Toho has temporarily shut down its reclaimed water services for the following dates.

- May 18 from 10 a.m. – 4 p.m.
- May 19 from 10 a.m. – 4 p.m.
- May 20 from 10 a.m. – 8 a.m. May 23

Toho has implemented the following irrigation schedule for Poinciana reclaimed water customers until further notice.

IRRIGATION SCHEDULE (no watering between 10 a.m. – 4 p.m.)

- **Even addresses:** Monday and Thursday
- **Odd addresses:** Tuesday and Friday
- **Commercial:** Monday and Thursday

For more information, please visit our Ways to Conserve page on www.tohowater.com. If you have any questions, please call our customer service at 407-944-5000 or email us at customerservice@tohowater.com.

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Established in October 2003 by a special act of the Florida legislature, Toho Water Authority (Toho) is the largest provider of water, wastewater and reclaimed water services in Osceola County. Toho currently serves over 100,000 customers in Kissimmee, Poinciana and unincorporated areas of Osceola County.