May 11, 2022
(español a continuación)

Disruption of water service/precautionary boil water advisory notification for Universal Rest Pl

Toho Water Authority (Toho) customers living on Universal Rest Pl will experience a disruption of their water service starting at approximately 9 a.m. on Thursday, May 12.

This interruption of service is necessary to repair a water line in the area. Service is expected to be restored by the evening.

Once service is restored a precautionary boil water advisory will go into effect until rescinded by Toho.

Residents should boil their water prior to consumption (drinking, cooking, making ice, brushing teeth or washing dishes) as a precautionary measure. A vigorous boil for one minute is adequate to render water bacteriologically safe for drinking. As an alternative bottled water may be used.

Under a precautionary boil water advisory, water used for consumption can be disinfected by any one of the following methods:

- Bringing the water to a rolling boil and holding it there for one (1) minute.
- Using a disinfecting chemical. If you cannot boil water, you should put eight (8) drops of common household bleach which is about 1/8th teaspoon, into one (1) gallon of tap water, then shake it, and allow it to stand for 30 minutes before drinking. If the water is cloudy, use sixteen (16) drops, about 1/4th teaspoon of bleach instead of 8, shake it, and let it stand for 30 minutes. There should be a slight chlorine odor. Use common household bleach that has 5% to 6% active ingredients. Use food grade containers. Do not use bleach that has perfume scents added.
- Using water purification tablets or iodine that many sports and camping stores sell.
- You can also buy commercial bottled water for consumption and food preparation.
Tap water may be used for showering, baths, shaving and washing. Children and disabled individuals should have their baths supervised to ensure water is not ingested. Though the risk of illness is minimal, individuals who have recent surgical wounds, are immunosuppressed, or have a chronic illness may want to consider using bottled or boiled water for cleansing until the notice is lifted.

For more information visit www.tohowater.com or contact our customer service call center at 407-944-5000.

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Established in October 2003 by a special act of the Florida legislature, Toho Water Authority (Toho) is the largest provider of water, wastewater and reclaimed water services in Osceola County. Toho currently serves over 100,000 customers in Kissimmee, Poinciana and unincorporated areas of Osceola County.

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Interrupción del servicio de agua / aviso preventivo de hervir el agua para Universal Rest Pl

Clientes de Toho Water Authority (Toho) que viven Universal Rest Pl estarán sin servicio de agua a partir de las 9 a.m. el jueves, 12 de mayo.

Esta interrupción se debe a la necesidad de reparar una línea de agua en el área. Se espera que el servicio se restablezca por la tarde.

Una vez que se restablezca el servicio de agua un aviso de precaución de hervir el agua entrará en vigor y permanecerá hasta que sea revocada por Toho.

El agua debe ser hervida por aproximadamente un minuto antes de su consumo. Este aviso se aplica a cualquier agua utilizada para beber, cocinar, cepillarse los dientes, etc. No es necesario hervir el agua utilizada para lavar ropa o bañarse. Toho notificará a los clientes cuando se retire esta advertencia preventiva de hervir agua.

Para más información por favor visite www.tohowater.com o llame nuestro servicio al cliente al 407-944-5000 para asistencia

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