



April 29, 2022

## **Reclaimed water services temporarily unavailable for western system customers**

**Kissimmee, Fla. (Friday, April 29, 2022)** – During the recent dry weather, Toho Water Authority (Toho) has observed a significant increase in the demand for reclaimed water in the western service area (customers west of I-4). Due to this high usage along with an area facility unable to produce reclaimed water, the pressure needed to supply service to the area cannot be maintained. Toho has temporarily shut down its reclaimed water services to build up the needed capacity at its facilities.

Service is expected to be restored by Monday, May 2. Schedules could vary according to unforeseen circumstances. Once service is restored customers should follow their designated irrigation schedule. For designated irrigation days and times please visit our Ways To Conserve section on [www.tohowater.com](http://www.tohowater.com).

If you have any questions, please call our customer service at 407-944-5000 or email us at [customerservice@tohowater.com](mailto:customerservice@tohowater.com).

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