

Toho
Water
Authority



Bringing you life's most precious resource

TOHOPEKALIGA WATER AUTHORITY

ENVIRONMENTAL POLICY

The mission of Tohopekaliga Water Authority (TOHO) is to provide reliable, cost-effective, and responsive water and wastewater services to our customers while protecting public health and the environment.

In fulfilling this commitment, it is the policy of TOHO to:

- Continually improve TOHO's environmental policies and procedures in order to manage and minimize impacts on the environment.
- Comply with all applicable federal, state, and local laws, regulations, statutes, and other environmental requirements to which the organization subscribes to
- Incorporate pollution prevention practices into the policies and procedures established for the operation of the water treatment plants, wastewater treatment plants, and lift stations
- Openly communicate with internal and external customers the purpose and intent of TOHO's environmental policies and procedures

TOHO will establish and maintain an Environmental Management System (EMS) that corresponds to the ISO 14001 Standard and the mission, vision, strategic business plan and core values adopted by TOHO.

A handwritten signature in black ink, appearing to be 'A. Jensen', written over a horizontal line.

Operations Manager

Date: 11/5/09